

# ISHP TELEPHARMACY RULE SURVEY RESULTS

## October 28, 2009

1. An out-of-state pharmacist can practice telepharmacy in Idaho, if they register with the Board. To be registered, they must be licensed in good standing in their home state, but do not have to take the Idaho law exam, comply with Idaho CE requirements, or become licensed in Idaho. However, they are subject to the same disciplinary actions as an Idaho pharmacist. In your opinion, should the out of state pharmacist be licensed in Idaho or is registration sufficient, as provided by this law?

Option	Total	Percent
Licensing would be better, but registration as provided by law is OK	19	46.34%
They should be licensed, no exceptions.	16	39.02%
Registration under this law is just as good as licensing	5	12.20%
<a href="#">Other Option...</a>	1	2.44%
Neutral/No Opinion/Don't Know	0	0.00%
I would strongly oppose requiring them to be licensed	0	0.00%
41		

### 'Other' Responses

Here is a list of the 'other' responses that people have entered in your poll.

Other Text

REGISTRATION IS OKAY BUT THEY NEED TO PASS THE LAW EXAM.

2. It is anticipated that telepharmacy services will be mostly limited to central order entry and related functions, as required by JCAHO. In your opinion, how important is it that these services are done by a staff pharmacist or an Idaho pharmacist, as opposed to an out of state pharmacist?

Option	Total	Percent
It is best if these services are done by a staff or Idaho pharmacist, and should be done by an out of state pharmacist only when absolutely necessary	21	51.22%
It doesn't matter. With today's technology, these services can be provided by any competent pharmacist anywhere at any time.	9	21.95%
These services should always be done by a staff or an Idaho pharmacist, telepharmacy across state lines should never be allowed	7	17.07%
<a href="#">Other Option...</a>	4	9.76%
Neutral/No opinion/Don't know	0	0.00%
41		

### 'Other' Responses

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Other Text





ok to be out of state if Registered Pharmacist in Idaho

ANY RPH EXCEPT RETAIL ONLY EXPERIENCED

I would strongly oppose an off site RPh providing order review and verification.

Regional

3. Currently, 24/7 pharmacy services are not available in many rural and small hospitals in Idaho. Telepharmacy will allow pharmacy services to be provided to patients regardless of their time of admission. In your opinion, will this improve patient care or compromise patient care in these hospitals?





Option	Total	Percent
 Improve patient care	31	75.61%
 Compromise patient care	6	14.63%
 <a href="#">Other Option...</a>	3	7.32%
 Neutral/No Opinion/Don't Know	1	2.44%
	41	

#### 'Other' Responses

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Other Text
Improvement if pharmacist sees and approves order prior to medication administration.
Improve if done correctly
Either depending on how its overseen or managed.

4. Some hospitals may use telepharmacy central order entry in order to free up staff pharmacists to perform more clinical duties. In your opinion, would this improve patient care or compromise patient care?










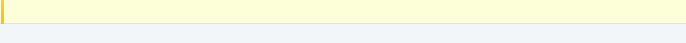
Option	Total	Percent
 Improve patient care	19	46.34%
 Compromise patient care	15	36.59%
 Neutral/no opinion/don't know	4	9.76%
 <a href="#">Other Option...</a>	3	7.32%
	41	

#### 'Other' Responses

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Other Text
Improve as long as clinical duties include review of patient medication profile.
Pt care is better if a staff R.Ph. is available, they should provide the function. excepting nights, weekends and holidays
This is good so long as the administration doesn't use this as an excuse to lay off pharmacists.while not providing the increased clinical services.

5. Some fear that hospital administrators will lay off existing pharmacists, or not hire future pharmacists, and use telepharmacy services instead. Do you think the Board of Pharmacy should add provisions that would protect existing jobs?








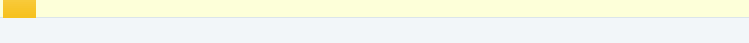
Option	Total	Percent	
 The Board of Pharmacy should protect Idaho jobs	17	41.46%	
 The Board should only be concerned with patient safety, not jobs.	15	36.59%	
 <a href="#">Other Option...</a>	8	19.51%	
 Leave it to free enterprise and the laws of supply and demand.	1	2.44%	
 Neutral/No Opinion/Don't Know	0	0.00%	
	41		

### 'Other' Responses

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Other Text
I feel that it is not within the scope of the BOP to regulate how business is conducted. I feel that this program will cause an increase in jobs for pharmacists who want to participate in more clinical activities. If a pharmacist is unwilling to participate in these activities they may find themselves out of a job.
should be both patient care and idaho jobs as well as revenue for the board of pharmacy to keep budget intact
THE BOEARD SHOULD PROTECT IDAHO JOBS AND THIS INCREASES PATIENT SAFTEY. THE MORE ORDERS ENTERED THE INCREASE RISK OF AN ERROR ESPECIALLY WITH DRS. HAND WRITING.
protect Idaho jobs but allow telepharmacy to small rural settings when their own Pharmacy staff is not available
the Board's main concern is patient safety but should be cognisant of Idaho jobs. I am not sure if a provision protecting jobs is right, to some extent the laws of supply and demand is necessary.
The Board of Pharmacy should be concerned with patient safety. Hopefully, hospital administrators will see (know of) the benefits of employing/using decentralized pharmacists to assist the practitioner in optimizing patient outcomes.
This is NOT the role of the board of pharmacy
I think there is a benefit when the same pharmacists are doing both the drug order processing and the clinical services, so I think this is best done by the local staff pharmacist. We know the patients and the conditions and the doctors better than somebody from Florida or wherever.

6. The new telepharmacy rules include language to identify and evaluate quality-related events to enhance the efficiency and effectiveness of the structure and process of the pharmacy system. Is the language strong enough to ensure patient safety will not be compromised?









Option	Total	Percent	
 Neutral/No Opinion/Don't Know	19	46.34%	
 Yes, it is strong enough	12	29.27%	
 No, it needs to be stronger	9	21.95%	
 <a href="#">Other Option...</a>	1	2.44%	
	41		

### 'Other' Responses

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Other Text
Update frequently due to technology changes

7. Overall, do you think that telepharmacy across state lines will improve patient care or compromise patient care in Idaho?












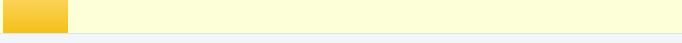
Option	Total	Percent	
 Improve	17	41.46%	
 Compromise	12	29.27%	
 Neutral/No Opinion/Don't Know	7	17.07%	
 <a href="#">Other Option...</a>	5	12.20%	
	41		

'Other' Responses

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Other Text
Improve if pharmacist services not available for nights and weekends
Telepharmacy can improve care, only in setting where pharmacy service are currently not provided (or not provide 24/7).
I feel that if it is managed appropriately by the facilities using it, it could improve patient care. I also feel that if it is used inappropriately than it could compromise patient care. We have to have faith that our administration has patient safety in mind when implementing these programs.
deped on how it is run and will there be any standards made
It depends. Cassia Medical Center and the IHA conglomerant could use this technology in such a way that Idaho jobs could be eliminated. EIRMC/WVRMC made a strong case for using technology in order to free up the pharmacist to perform more clinical duties to augment what the practitioner is doing.

8. All things considered, how do you feel about telepharmacy across state lines, as provided in the Idaho law and Board of Pharmacy Rules?

Option	Total	Percent	
 Favor	15	36.59%	
 Very strongly oppose	9	21.95%	
 Neutral/No Opinion/Don't know	6	14.63%	
 <a href="#">Other Option...</a>	5	12.20%	
 Oppose	4	9.76%	
 Very strongly in favor	2	4.88%	
	41		

'Other' Responses

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Other Text
Can be useful and beneficial.
Mixed feelings
If a facility has tele services from an out of state pharmacy, those pharmacists must be registered in Idaho and visa versa
ONLY ISSUE IS W/REGISTRATION VS LICENSURE
Modestly in favor. Is it good policy to have the Governor/Sen. John McGee/Steve Mallard from IHA weigh-in and have a temporary rule by the Board overturned?

9. Do you expect that out of state telepharmacy will be utilized in your hospital, institution or health system within the next year?

Option	Total	Percent	
Probably	10	24.39%	
Definitely	8	19.51%	
Probably not	7	17.07%	
Don't know	7	17.07%	
Definitely not	6	14.63%	
Not applicable to my place of practice	3	7.32%	
	41		

10. I am a licensed pharmacist practicing in the following setting.

Option	Total	Percent	
Large Hospital or Health-System (more than 50 beds).	27	52.94%	
Hospital pharmacy management/administration	7	13.73%	
Staff pharmacist	7	13.73%	
<a href="#">Other Option...</a>	5	9.80%	
Small hospital (less that 50 beds).	5	9.80%	
	51		

**'Other' Responses**

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Other Text
NA
clinic pharmacist family medicine clinic
retail
I
former staff pharmacist